

Computer Corner

By Jim Jeup
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Q: *What is the solution to defragging your computer when it keeps going into an endless loop? I have done the whole alt-control-delete thing and taken down every program except explorer, and I still get it restarting defrag! The only solution that I have come up with is to start in safe-mode and run scandisk and defrag that way. Any help would be appreciated?*

A: I'm guessing you use Windows 98, or ME since these are the Windows versions, which allow you to "Ctrl-Alt-Del" and end programs. Surprisingly, this is only one factor to the "endless loop" issue.

Turn off "Power Management" features as the second factor to stop the loop:

1. Right click on a blank portion of your desktop, and select properties
2. Click on the "Screen Saver" tab
3. Lower right of the window is a button for energy savings... Click on the button.
4. The "Power Options Properties" window appears with all your power schemes
5. Be sure all listings ("Turn off monitor", "Turn off hard disks", "System standby") are set to "Never"
6. Click on the "Hibernate" tab and be sure "Enable hibernation" is NOT checked (you don't want hibernation running)
7. Select apply and close the window

“defrag” can now be completed without the continuous loop.